



PIP1010 CONNECT



۲

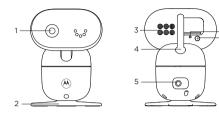
۲

# **Quick Start Guide**

۲

(8

## 1. At a glance



- 1. Camera
- 2. Desk stand
- 3. Speaker
- 4. Antenna
- 5. Power jack

#### 6. Power indicator

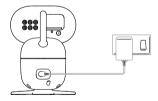
Lights up in blue when powered on.

7. Pair button

(For information on how to connect the camera unit to your device, see section 4.)

6

- 2. Connect
- Plug the DC plug of the power adapter into the power socket on the rear of the camera unit and plug the other end of the AC adapter into the wall socket.
- 2. The camera unit turns on and the power indicator lights up in blue first and changes to red flashing if not paired to the **Motorola Nursery App**.



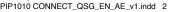
# 

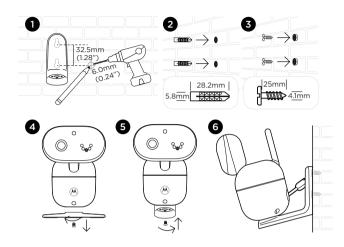
Strangulation Hazard. Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 1 meter or 3 feet away). Do not remove the tags from the AC Adapters. Only use the AC Adapters provided.

#### Note

Use only the supplied power adapter (DC5V / 1000 mA).







۲

Wall mount the camera unit

- 1. Mark the positions of 2 screw holes on the wall. Drill a screw hole at each marking.
- 2. Install the supplied wall anchors into 2 screw holes on the wall.
- 3. Insert the supplied wall mounting screws into the wall anchors.
- 4. Remove the desk stand by loosening the screw on the underside of the desk stand.
- 5. Fix and fasten this screw on the camera unit and the wall mount bracket.
- 6. Hang the wall mount bracket on the wall mounting screws on the wall.

#### Note

3.

The pack includes a power adapter with a longer cord which is beneficial for wall mount application, where your wall socket is far from the camera.

# 4. View the baby through your device

## Minimum system requirement of your device

- Android<sup>™</sup> System: Version 7.0 or above
- iPhone\* iOS: Version 11.0 or above
- High Speed 2.4GHz (Wi-Fi\*) Internet: At least 0.6 Mbps upload bandwidth per camera (you can test your internet speed on this site: http://www.speedtest.net).

## Connect to Wi-Fi<sup>®</sup> and use the Nursery App



Camera



Connect to internet

via Wi-Fi<sup>\*</sup>router





View your camera from any compatible device remotely

- Scan the QR code with your smart device and download the Motorola Nursery App from App Store for iOS devices or from Google Play™ Store for Android™ devices.
- 2. Install the App on your device.
- 3. Follow the on-screen instructions to run and sign up or log in to the App.
- 4. Open the Motorola Nursery App on your compatible smartphone.
- 5. Follow the in-app instructions to create your account and connect the camera to your device.
- 6. When the connection is successfully established, you can remotely adjust the camera with your device.



## Note

If the connection is lost, check your Wi-Fi\* settings and reconnect your Wi-Fi\* if necessary. Ensure the camera unit is switched on. Wait for a few minutes for the camera unit to reconnect with your device.





# 5. Help

#### The baby (camera) unit has lost its link with your Wi-Fi router.

- The baby (camera) unit is too far away and may be out of range. Move it closer to the Wi-Fi router.
- Power reset the baby (camera) units. Wait for about 15 seconds and reconnect to the Wi-Fi router.

#### Noise interference

- Make sure there is at least (2 meter) 6 feet between your smart devices and the baby (camera) units to avoid audio feedback.
- Make sure the baby (camera) units are not placed near other electrical equipment, such as a television, computer or cordless/mobile telephone. Move the baby (camera) units 1.5 meters (5 feet) away from other electrical equipment.
- Use of other 2.4 GHz products, such as Bluetooth™ systems, or microwave ovens, may cause interference with this product.
- If the signal is weak, try moving the baby (camera) units to different positions in rooms.

#### Lost connection to your smart device

 Check your Wi-Fi\* settings and power reset your Wi-Fi router if necessary. Power reset the baby (camera) unit. Wait for a few minutes for the baby (camera) unit to connect with the Wi-Fi\* system.

#### System reset

- When problems cannot be fixed based on the above guides, you can try to do a system reset. Note that after system reset, you will need to do the pairing to the app again.
- System reset of the camera unit: press and hold the pair button on the camera for about 20 seconds. Release it when you hear the voice prompt 'Reset Camera'. The camera is reset successfully.

# 6. General information

## **Consumer Products and Accessories Warranty**

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China . ("MZGW")

#### What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

#### Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

#### What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

#### What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.





Products Covered	Length of Coverage
Consumer Products	<b>One (1) year</b> from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

## Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from:

- Improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) To the surface of the product resulting from misuse;
- Contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food;
- Use of the products or accessories for commercial purposes or subjecting the product or accessory to abnormal usage or conditions; or
- Other acts which are not the fault of motorola or mzgw are excluded from coverage.

**Use of Non-Motorola branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with

- Serial numbers or date tags that have been removed, altered or obliterated;
- Broken seals or that show evidence of tampering;
- Mismatched board serial numbers; or
- Nonconforming or non-motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.



# How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:

motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include:

- The product or accessory;
- The original proof of purchase (receipt) which includes the date, place and seller of the product;
- If a warranty card was included in your box, a completed warranty card showing the serial number of the product;
- · A written description of the problem; and, most importantly;
- · Your address and telephone number.

#### FCC and IC regulations (FCC Part 15)

This equipment has been tested and found to comply with the requirements for a Class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules.

#### Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

## **Product disposal instructions**

#### Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

#### Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

## **CE Declaration**

This product is in compliance with the essential requirements and other relevant provisions of the RED Directive 2014/53/EU.







<This page has been intentionally left blank>





<This page has been intentionally left blank>





<This page has been intentionally left blank>

( )



Manufactured, distributed or sold by Meizhou Guo Wei Electronics Co. LTD., official licensee for this product. MOTOROLA and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. and are used under license. All other trademarks are the property of their respective owners. © 2023 Motorola Mobility LLC. All rights reserved.

 $(\mathbf{\Phi})$ 

۲

Version 1 (EN\_AE) Printed in China

