



motorola

5.0" HD Video Baby Monitor with Touch Screen



For: VM36XL TOUCH CONNECT

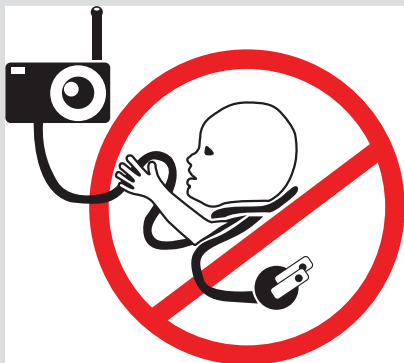
User Guide

Safety instructions



WARNING

Strangulation Hazard. Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 ft (1 m) away). Never use extension cords with AC Adaptors. Only use the AC Adaptors provided.



Baby monitor setup and use:

- Choose a location for the baby unit that will provide the best view of your baby in their crib.
- Place the baby unit on a flat surface, such as a dresser, desk, shelf or mount the unit securely using the flexible grip or tripod mount screw hole on the underside of the stand.
- NEVER place the baby unit or cords in the crib or within reach of the baby (the unit and cords should be more than 3 feet away).

WARNING

This Smart Video Baby Monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User Guide, safe to use. Therefore, always read the instructions in this User Guide carefully before using the device.

- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This baby monitor is not a substitute for responsible adult supervision.
- Keep this User Guide for future reference.
- Do not place the baby (camera) unit or cords in the crib or within reach of the baby (the unit and cords should be more than 3 feet away).
- Keep the cords out of reach of children.
- Do not cover the baby monitor with a towel, blanket, or other item that will stop air circulation.
- Never use extension cords with power adaptors. Only use the power adaptors provided.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the baby monitor near water or allow water or other foreign substances to enter the power port or adaptor.
- Do not place the Baby Monitor near a heat source.
- Only use the chargers and power adaptors provided. Do not use other chargers or power adaptors as this may damage the device and battery packs.
- Do not touch the plug contacts with sharp or metal objects.
- The unit should be set up and used so that parts of the user's body other than the hands are maintained at a distance of approximately 8 inches (20 cm) or more.

CAUTION

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Welcome...

to your new Smart Video Baby Monitor!

Thank you for purchasing your new Smart Nursery product. Now you can see and hear your baby sleeping in another room or you can monitor your older children in their playroom.

Important

To use your baby and parent units together, you must be able to establish a radio link between them, and the range will be affected by environmental conditions.

Any large metal object, like a refrigerator, a mirror, a filing cabinet, a metallic door or reinforced concrete between the baby and parent units may block the radio signal.

The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.

Other 2.4GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, microwave ovens or other baby monitors, may cause interference with this product, so keep the baby monitor at least 5 ft (1.5 m) away from these types of products, or switch them off if they appear to be causing interference.

If the signal is weak, try moving the parent and/or the baby unit(s) to different positions in rooms.

Need help?

If you have any problems setting up or using your **VM36XL TOUCH CONNECT**, please visit us at: motorolanursery.com/support

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

This User Guide provides you with all the information you need to get the most from your Smart Video Baby Monitor.

Read the instructions carefully, and be aware that this Smart Video Baby Monitor is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

Before you use the Smart Video Baby Monitor, set up the parent and baby units. Follow the simple instructions in 'Getting started', on the next few pages.

Important

Only use the power adaptors supplied.

Got everything?

- Parent unit with built-in rechargeable Lithium-ion battery (2000 mAh)
- Baby (camera) unit
- AC power adaptor for the parent unit
- AC power adaptor for the baby (camera) unit

If you have purchased multi camera pack, you will also have the following additional items:

- Baby (camera) unit(s)
- AC power adaptor(s) for the baby (camera) unit(s)

For Wi-Fi® internet viewing you will need a suitable Android or iPhone/iPad device and Wi-Fi® internet connection of at least 0.6 Mbps upload bandwidth per baby (camera) unit.

1.	Getting started	7
2.	Getting to know your baby monitor	11
3.	Using the video baby monitor	14
3.1	Use the touch screen	14
3.2	Adjust the brightness on the parent unit	15
3.3	Zoom the screen	15
3.4	Enable audio media playback	15
3.4.1	Pre-recorded personal content playback	15
3.4.2	Lullabies/soothe sounds playback	15
3.4.3	English audio book playback	15
3.4.4	Adjust the volume level of audio playback	15
3.5	Turn the flashlight on or off	15
3.6	Set the timer	16
3.7	Two-way talk	16
3.8	Use the camera	16
3.8.1	Pair or add a camera with the parent unit	16
3.8.2	View a camera	16
3.8.3	Remove a camera	16
3.8.4	Use the patrol mode	17
3.9	Set the temperature unit	17
3.10	Power saving mode	17
3.11	View multiple camera on screen	17
3.12	Default settings	17
4.	Viewing the baby through your device	18
4.1	Minimum System Requirements	18
4.2	Connect your device	18
4.3	Set up the camera	19
4.3.1	Set up user account and camera on your devices	19
4.3.2	Connect the Camera	19
4.3.3	Download the App	19
4.3.4	Sign up or log in to the App	19
4.3.5	Add a camera to your account	20
4.4	Reset the camera	20
5	Help	21
6.	Technical Specifications	23
7.	General information	24

1. Getting started

Location

Important

Do not place your **VM36XL TOUCH CONNECT** in the bathroom or other humid areas.

Place your units within reach of the AC power outlet and wall socket. The socket-outlet should be installed near the equipment and should be easily accessible.

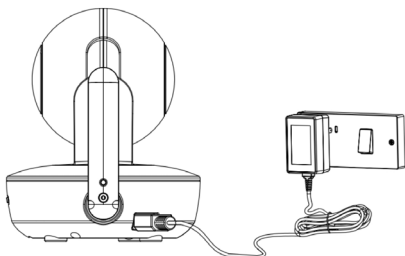
Setting up

Important

The baby (camera) unit must be plugged into the wall socket at all times. Use only the AC power adaptor supplied with the product.

Connecting the baby (camera) unit

You will need to carry out this process for the single or multi baby (camera) units.



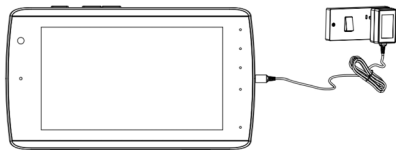
1. Plug the USB type-C plug of the power adaptor into the power socket on the rear of the baby (camera) unit and plug the other end of the AC adaptor into the wall socket.
2. Switch on the AC power.


Connecting and charging the parent unit

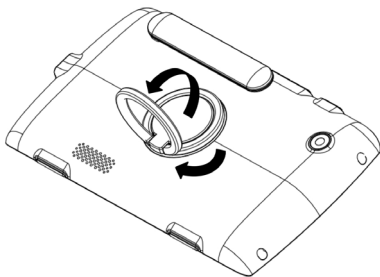
A rechargeable battery is already pre-installed inside the parent unit. When fully charged, you can move the parent unit without losing the link and picture from the baby (camera) unit.

Important



Warning! Use only the approved rechargeable Lithium-ion battery (2000mAh) supplied with your **VM36XL TOUCH CONNECT**.



1. Plug the USB type-C plug of the power adaptor into the power socket on the side of the parent unit and plug the other end of the AC adaptor into the wall socket.
2. Switch on the AC power.
3. When charging the batteries for the first time, charge for at least 16 hours continuously.
4. Press and hold the power button on the top of the parent unit to turn it on.
5. When the parent unit is fully charged,  will appear steadily on the display.
6. Flip out the stand on the back of the parent unit and rotate it by 90 degrees to set up the desktop stand.



Battery low warning

If  is shown on the display, recharge the parent unit before using it again. When charging,  will scroll on the display.

Battery performance

In ideal conditions, fully charged batteries should give up to 5 hours usage time.

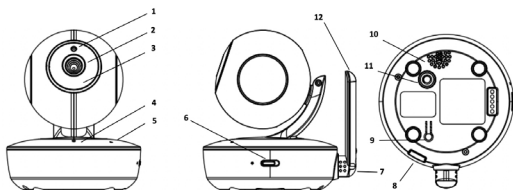
The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the parent unit less usage / standby time. Eventually it will need to be replaced.

Batteries and the parent unit may become warm during charging. This is normal.

Your VM36XL TOUCH CONNECT is now ready for use.

2. Getting to know your baby monitor

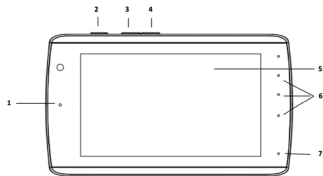
Overview of your baby unit (camera)



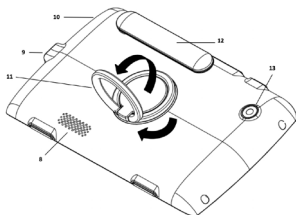
1. **Photo sensor (night vision mode)**
2. **Camera lens**
3. **Infrared LEDs (x8, for night vision)**
4. **Power LED**
It turns on when linked to the parent unit.
5. **Microphone**
6. **Power on/off switch**
7. **Temperature sensor**
8. **Power socket**
9. **PAIR button (bottom)**
10. **Speaker**
11. **Flexible grip mounting screw hole**
12. **Antenna**

Overview of your parent unit

Front view



Back view



1. **Microphone**
2. **Power button**
Press and hold to turn the parent unit on or off.
3. **Volume down**
Press to decrease the volume level.
4. **Volume up**
Press to increase the volume level.
5. **Touch screen display**
6. **Sound Level LEDs (green, amber, red)**
7. **Charging LED**
It becomes red when connected to the wall socket.
8. **Speaker**
9. **Power socket**
10. **Reset key (recessed - use small pin)**
11. **Ring stand**
12. **Antenna**
13. **Flashlight**

Display icons



Indicates the current signal strength level (4 levels).



Indicates the night vision mode is on. The video turns black and white.



Indicates the screen off time is set.



Volume level setting (8 levels) is in progress.



Unable to detect the baby (camera) unit.



Indicates the current battery level (4 levels).











Note

Depending on the video settings, the display will go blank after 5 minutes, 15 minutes, or 30 minutes to save power.

Registering the baby (camera) unit to the parent unit (Pairing)

The video baby monitor is pre-registered to your parent unit. You do not need to register it again unless the baby (camera) unit loses its link with the parent unit.

To re-register your baby (camera) unit, see the following steps.

1. Tap  on the menu bar.
2. Tap  and  /  /  /  will pop up.
3. Tap  /  /  /  to select a desired camera. The parent unit starts searching the baby (camera) unit.

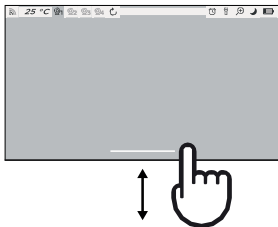
Note

A baby (camera) unit can be paired only to one parent unit each time. If a baby (camera) unit is currently paired with the parent unit, it will appear in dark grey on the screen and cannot be selected for a new registration.

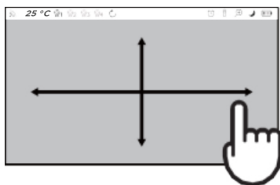
4. Press and hold **PAIR** on the underside of the baby (camera) unit until the parent unit finds the baby (camera) unit and **Pair OK** appears on the screen. The video from the baby (camera) unit will then appear.

3. Using the video baby monitor

3.1 Use the touch screen



- Swipe up at the screen bottom to pop up the menu bar. Swipe down at the screen bottom to hide the menu bar.
- Scroll left or right on the menu bar to see all options.




- Swipe left or right to pan the camera view.
- Swipe up or down to tilt the camera view.




Note

The touch screen can be operated normally during camera viewing but it stops functioning when the menu bar is displayed.




If you place the parent and baby (camera) units too close together, you may hear a high pitched noise. This is not a fault. The units are designed to be operated at some distance apart, e.g. in separate rooms, so move the units further apart.

If  is displayed on the screen, the parent and baby (camera) units are not linked to each other. Make sure that both units are powered on.

3.2 Adjust the brightness on the parent unit

1. Tap  on the menu bar of the parent unit. The brightness status bar pops up.
2. Tap  /  or swipe the brightness status bar left or right to select the brightness level. There are 8 levels to choose from.

3.3 Zoom the screen



1. Tap  on the menu bar of the parent unit. The zoom status bar pops up.
2. Tap  /  or swipe the zoom status bar left or right to select 1x or 4x zoom.

3.4 Enable audio media playback



You can play back pre-recorded personal or preloaded audio content (lullabies, soothing sounds and English audio books) on the baby (camera) unit to soothe the baby. There are 10 preloaded lullabies/soothing sounds and 10 audio books in the baby (camera) unit.

3.4.1 Pre-recorded personal content playback



You can play back your personal content after recording the audio through the App.

1. Tap  on the menu bar of the parent unit. The options menu pops up.
2. Tap  to view the names of your recordings displaying on the screen.
3. Tap to select a desired recording and start/stop playback.





3.4.2 Lullabies/soothe sounds playback

1. Tap  on the menu bar of the parent unit. The options menu pops up.
2. Tap  to view the names of lullabies or soothe sounds displaying on the screen.
3. Tap to select a desired lullaby or soothe sound and start/stop playback.

3.4.3 English audio book playback

1. Tap  on the menu bar of the parent unit. The options menu pops up.
2. Tap  to view the names of audio books displaying on the screen.
3. Tap to select a desired audio book and start/stop playback.

3.4.4 Adjust the volume level of audio playback







1. Tap  on the menu bar of the parent unit. The options menu pops up.
2. Tap  on the option menu. The volume status bar pops up.
3. Tap  or  to select the volume level. There are 4 levels to choose from.

3.5 Turn the flashlight on or off

Tap  on the menu bar of the parent unit to turn on/off the flashlight.





3.6 Set the timer

You can set timers on the parent unit to remind you or caregivers of the time to feed the baby, change the baby's diaper or put the baby to bed.

1. Tap  on the menu bar of the parent unit.
2. Tap **on** to turn on the timer, then tap  or  to select the time. Each key press represents an interval of 15 minutes, up to an interval of 6 hours.
3. If the next feeding time is 4 hours later, press  or  to adjust the timer until 04:00 is displayed.
4. Tap **set** to confirm the time,  will appear on the status bar.
5. The parent unit will beep when the time limit is reached. Press any key to stop the timer.

3.7 Two-way talk

You can use the Talk Back feature to comfort and reassure your baby. Whilst using Talk Back you will not be able to hear your baby until you release the button.











1. Tap  on the menu bar of the parent unit, **Touch to talk** will be displayed on the screen.
2. Tap  to talk to your baby through the parent unit's speaker. Tap  on the screen when you finish speaking.
3. Tap  on the menu bar to turn off the talk back feature.

3.8 Use the camera











3.8.1 Pair or add a camera with the parent unit

See 'Registering the baby (camera) unit to the parent unit (Pairing)' on page 13.

3.8.2 View a camera

1. Tap  on the menu bar of the parent unit.
2. Tap  and  /  /  /  will pop up.
3. Tap  /  /  /  to select a desired camera to view the picture from that camera. The selected camera will appear in dark grey on the screen.

3.8.3 Remove a camera






1. Tap  on the menu bar of the parent unit.
2. Tap  and  /  /  /  will pop up.
3. Tap  /  /  /  to select a desired camera to remove it from registration.

Note

You cannot remove the camera if it is the only registered camera in the parent unit.


3.8.4 Use the patrol mode

This function is available if you have more than one baby (camera) unit.


1. Tap  on the menu bar of the parent unit.
2. Tap  and  /  /  will pop up.
3. The screen will display images from different registered cameras every 12 seconds.

3.9 Set the temperature unit

The baby (camera) unit has a temperature sensor that can detect the baby room temperature.

1. Tap  on the menu bar of the parent unit. °C / °F will pop up on the screen.
2. Tap °C or °F to confirm the temperature format.

3.10 Power saving mode


1. Tap  in the menu bar of the parent unit, the screen off timer: **off**, **5m**, **15m** or **30m** (m = minutes) will pop up.
2. Select a screen off time.
3. The screen will be off after the time limit is reached.
4. Tap once on the screen to wake it up. Tap twice to open the menu bar.

Note

You can still hear the audio when the screen is off.

3.11 View multiple camera on screen

This function is available if you have more than one baby (camera) unit. When the split screen function is on, you can view multiple cameras on the screen and have a list of options.

- To turn on or off the split screen function, tap  on the menu bar of the parent unit.
- To select another screen, tap on the selected screen once.
- To hide or display the menu bar of that screen, tap on the selected screen twice.

3.12 Default settings

Audio playback volume level	2
Brightness	4
Flashlight	Off
Temperature unit	°F
Lullaby	1
Power saving	5 mins
Audio book	1
Temperature range	1 °C ~ 36 °C or 34 °F ~ 97 °F

4. Viewing the baby through your device

4.1 Minimum System Requirements

Android™ System

- Version 7.0 or above

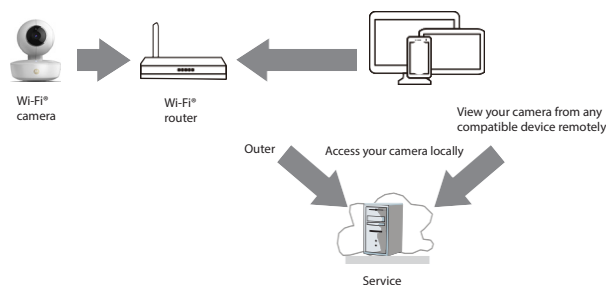
iPhone®/iPad® iOS

- Version 10.0 or above

High Speed (Wi-Fi®) Internet

- At least 0.6 Mbps upload bandwidth per camera (you can test your internet speed on this site: <http://www.speedtest.net>).

4.2 Connect your device



When a user tries to access the Wi-Fi® camera (baby unit), our server authenticates the user's identity and permits access to the Wi-Fi® camera (baby unit).

Note

You can only set up through a compatible smartphone or tablet but not through a PC.

4.3 Set up the camera

Connect the Wi-Fi® camera (baby unit) to the power adaptor, then plug into the wall socket. The camera must be within range of the Wi-Fi® router with which you want to connect. Make sure the password of the router is available for entering during the in-app setup process.

The following table shows the meanings of different LED connection status.

State	LED indication
Pair / Setup	Flashes blue and red
Connected	Solid blue
Video streaming	Flashes blue

4.3.1 Set up user account and camera on your devices

You will need:

- Wi-Fi® camera (baby unit)
- Power adaptor for the camera
- Device with Android™ system version 7.0 and above, or
- iPhone®/iPad® with iOS version 10.0 and above

4.3.2 Connect the Camera

1. Switch off the parent unit before connecting the camera (baby unit) to Wi-Fi®.
2. Connect the power adaptor to the power outlet and insert the plug into the power socket on the back of the camera (baby unit). The camera turns on.

4.3.3 Download the App

1. Scan the QR code with your smart device and download the **Motorola Nursery App** from App Store for iOS devices or from Google Play™ Store for Android™ devices.



2. Install the App on your device.

4.3.4 Sign up or log in to the App

1. Ensure that your smart device is connected to your Wi-Fi® router.
2. Follow the on-screen instructions to run and sign up or log in to the APP.

4.3.5 Add a camera to your account

1. Log in to the APP.
2. Tap **Devices**, and then tap **+** on the device screen to add a new camera.
3. Tap (your baby monitor model's name) to add the new camera.
4. Select and enter the password of your Wi-Fi® network and then tap **Next**.
5. Power on the camera.
6. Press and hold **PAIR** at the bottom of the camera. The LED flashes blue and red.
7. Tap **Continue** on your device when you hear the voice prompt '**Ready for pairing**'.
8. Tap **Generate QR code** on your device and hold the QR code 15 cm to 30 cm in front of the camera to get scanned till you will hear a confirmation message '**Pairing success**' from your device.
9. Tap **Complete** when it is successfully connected. It may take a few minutes for the camera to connect to the Wi-Fi® network.
10. If connection fails, tap **Retry** and repeat steps 1 - 10 in this section.

4.4 Reset the camera

You will need to reset your camera if you relocate your camera from one router to another.

1. Press and hold **PAIR** for about 20 seconds. Release it when you hear the voice prompt '**Reset camera**'. The camera is reset successfully.
2. Follow the section 4.3.5 to add the camera again.

5 Help

No display

- Try recharging the battery pack.
- Reset the parent and baby (camera) units. Unplug both the units' from the wall socket, then plug them back in.
- Check if the parent/baby (camera) unit is switched on.
- Press and hold the power button on the parent unit to switch it on.
- Make sure the correct camera is selected. Change the camera number if necessary.
- Make sure the display of the parent unit is turned on.
- When operating using batteries only, the display will go blank after 5 minutes, 15 minutes or 30 minutes to save power (depending on video settings). The parent unit is still active and will give you audio alerts. You can press any button to reactivate the screen.

The baby (camera) unit has lost its link with the parent unit.

- The baby (camera) unit is too far away and may be out of range. Move the it closer to the parent unit.
- Disconnect both the parent and baby (camera) units from the power outlet. Wait for about 15 seconds and reconnect them. Allow up to one minute for the parent and baby (camera) units to synchronize.
- Re-register your baby (camera) unit if necessary, see page 13.

Noise interference on your parent unit

- The baby and parent units may be too close with each other. Move them further apart.
- Make sure there is at least 3 to 6 feet between the parent and baby (camera) units to avoid audio feedback.
- The baby (camera) unit is too far away and may be out of range. Move the it closer to the parent unit.
- Make sure the parent and baby (camera) units are not placed near other electrical equipment, such as a television, computer or cordless/mobile telephone. Move the parent and baby (camera) units 5 feet away from other electrical equipment.
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product. Keep the parent and baby (camera) units at least 5 feet away from these types of products, or switch them off if they appear to be causing interference.
- If the signal is weak, try moving the parent and/or baby (camera) units to different positions in rooms.

Noise interference on your device

- To avoid background noise or echoes, ensure there is enough distance between your device and the Wi-Fi® camera (baby unit).
- Use of other 2.4 GHz products, such as wireless networks (Wi-Fi® routers), Bluetooth™ systems, or microwave ovens, may cause interference with this product. Keep the parent and baby (camera) units at least 5 feet away from these types of products, or switch them off if they appear to be causing interference.

Lost connection

- Check your Wi-Fi® settings and reconnect your Wi-Fi® if necessary. Ensure the Wi-Fi® camera (baby unit) is switched on. Wait for a few minutes for the Wi-Fi® camera (baby unit) to connect with the Wi-Fi® system.

Forgot the password

- If you do not remember your password, tap **Forgot Password** and submit your email address. A new password will be sent to your e-mail address immediately.

6. Technical Specifications

RF frequency bands	2400 MHz to 2483.5 MHz
Parent unit display	5" diagonal IPS LCD (touch screen)
Operating range	0 °C - 45 °C or 32 °F - 113 °F
Baby unit Image sensor	Color CMOS 1M Pixels
Power adaptor for the baby unit	Input: 100-240V AC, 50/60Hz, 400mA; Output: 5.0V DC, 1500mA
Power adaptor for the parent unit	Input: 100-240V AC, 50/60Hz, 400mA; Output: 5.0V DC, 1500mA
Parent unit battery information	Lenovo Corporation (BL253) 3.8V, 2000mAh Lithium-Ion Polymer, rechargeable battery pack
Battery life	5 hours (maximum)

Note

Specifications are subject to change without prior notice.

7. General information

Cleaning and care

Important

Always switch off and disconnect the power adaptor before cleaning your video baby monitor.

- Clean your video baby monitor with a slightly damp cloth or with an anti-static cloth. Never use cleaning agents or abrasive solvents.
- Do not clean any part of the video baby monitor with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your video baby monitor away from hot, humid areas or strong sunlight, and do not let it get wet.
- Every effort has been made to ensure high standards of reliability of your Digital Audio Baby Monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

Disposal of the Device (environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user guide and/or box indicates this. Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment. Please contact your local authorities in case you need more information on the collection points in your area. Dispose of the battery pack in an environmentally-friendly manner according to your local regulations.



Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China . ("MZGW")

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	Two (2) years from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:
motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

FCC and IC regulations

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Warning

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement:

The baby unit complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with minimum distance 20cm between the radiator& your body.

The parent unit has been tested and comply with FCC and ISED SAR limits.

Déclaration d'exposition aux radiations:

L'unité bébé est conforme aux limites d'exposition aux rayonnements FCC / ISED établies pour un environnement non contrôlé. L'unité bébé doit être installée et utilisée avec une distance minimale de 20 cm entre le radiateur et votre corps.

L'unité parent a été testée et est conforme aux limites SAR FCC et ISED.

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